

Quality Policy

Our company Krypto Security (Cyprus) Ltd offers a range of services related to security solutions, such as:

- Supply, installation and maintenance of security systems
- Central monitoring station
- Provision of smart solutions for premises – automation systems

The fundamental principle and commitment of the company, as well as the philosophy followed by all its personnel, is the consistent delivery of high-quality services. The company aims to provide services that meet customer requirements, comply with applicable statutory and regulatory requirements, and achieve the quality objectives that are established.

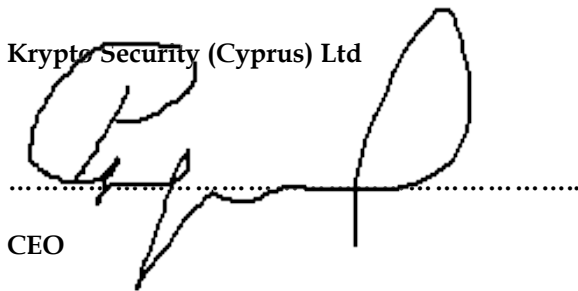
In order to achieve these objectives, the Management has established and implemented a **Quality Management System** in accordance with the requirements of **ISO 9001:2015**, which applies to all departments and activities of the company related to the provision of its services and customer satisfaction.

The company is committed to the continuous improvement of the effectiveness of the Quality Management System, focusing on the following principles:

- Continuous review and improvement of the characteristics of its products/services, where feasible, as well as the effectiveness of its processes and the overall Quality Management System.
- Establishment and monitoring of measurable quality objectives.
- Allocation of the necessary resources to ensure the appropriate infrastructure and the efficient and effective operation of all company departments.
- Minimization and ultimate elimination of customer complaints related to quality.
- Prevention of environmental impact arising from the company's activities, taking into consideration the changes posed by climate change in the global market.
- Identification of risks and opportunities associated with the Quality Management System through risk assessment and the implementation of preventive control measures.
- Continuous development, training, awareness, and education of personnel, promoting a quality-oriented culture and responsible behavior in all company activities.
- Continuous monitoring and compliance with applicable legislation, directives and relevant standards.

Guided by the principle of continuous improvement, the company invests in its people, strengthens its operational processes, and remains fully committed to customer satisfaction and service excellence.

Krypto Security (Cyprus) Ltd



CEO

06/10/2025

Date